



Vehicle & Operator Services Agency

From: **Information Access**
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Room G9
Berkeley House
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BS5 0DA

Tel: 0117 954 2545
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Date: 28th June 2006
Our Ref: **F0000395**

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 19th June and my subsequent acknowledgement of 20th June 2006 concerning the parking of a long wheel base minibus parked in Heathland Close, Hayes Heath, Cannock, Staffordshire.

From the information you have supplied, I have done a search on our database, but have not been able to locate anyone with a PSV operator licence. I have only been able to search on the address and postcode supplied. The registration number of the vehicle is of no help, as a PSV operator licence (should one be held) is not vehicle specific.

For a PSV operator licence to be required, any vehicle used needs to be suitable for carrying 9 or more passengers (as well as the driver), and does so for hire and reward. VOSA publishes a booklet "Public Service Vehicle Operator Licencing – Guide for Operators" (PSV 437) this is available on the VOSA website (www.vosa.gov.uk) under publications, and gives a general outline of the O licence requirements.

I will pass details of this vehicle and the associated address to my colleagues in the regional intelligence unit for this area. They will look into this matter and take any appropriate action that falls within VOSA's remit. This however does not extend to the parking of vehicles.

If you have any queries about the information you have received, please contact me, and I will be happy to assist you. My contact details are given at the head of this letter.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **F0000395**.

Yours faithfully

VOSA Information Access