



Vehicle & Operator Services Agency

From: \*\*\*\*\*

\*\*\*\*\*

\*\*\*\*\*

**BY EMAIL**

Tel: \*\*\*\*\*

Fax: \*\*\*\*\*

Date: 10<sup>th</sup> October 2006

Our Ref: \*\*\*\*\*

Dear \*\*\*\*\*

**FREEDOM OF INFORMATION ACT 2000**

I refer to your request under the above legislation for information about taxi and hackney cab licences in Great Britain.

I am writing to advise you that the information you requested is not held by the Vehicle and Operator Services Agency (VOSA). The responsibility for licencing vehicles for this type of operation falls firmly to local authorities. VOSA does not have any involvement with taxi/hackney licencing. VOSA only become involved when a vehicle is suitable for carrying 9 or more passengers (as well as the driver) and does so for hire or reward, thereby becoming designated a Public Service Vehicle.

If you have any queries about the information you have received, please contact me, and I will be happy to assist you. My contact details are given at the head of this letter.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to \*\*\*\*\* or email \*\*\*\*\* giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information

Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference  
\*\*\*\*\*.

Yours sincerely

\*\*\*\*\*

VOSA Information Access