



Vehicle & Operator Services Agency

From: **Information Access**  
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Date: 8<sup>th</sup> December 2006  
Our Ref: **F0000576**

Dear

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your e-mail of 30<sup>th</sup> November and my subsequent acknowledgement of 4<sup>th</sup> December 2006 requesting details of the failure rate for cars which are three years old, and presented for their first MOT test.

This information is only available from the date a testing station went live in the roll-out of the computerised MOT system. This was completed earlier this year. The information I have been able to obtain shows that on MOT tests carried out on the new system between 18<sup>th</sup> April 2005 and 31<sup>st</sup> August 2006 the failure rate for Class IV vehicles (cars) registered in 2003 was 12.3%.

If you have any queries about the information you have received, please contact me, and I will be happy to assist you. My contact details are given at the head of this letter.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information

Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **F0000576**.

Yours sincerely

VOSA Information Access