



Vehicle & Operator Services Agency

From: **Information Access**
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Room G9
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BS5 0DA

Tel: 0117 954 2545
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Date: 18th April 2007
Our Ref: **E0000732**

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your request for information relating to a piece of land and buildings which you now own, and the possible use in the past as a haulage yard. In your letter you mention a firm that you believe operated from the site between 1985 and 1995. The Vehicle and Operator Services Agency (VOSA) Records Management policy, requires "dead" operator licence files to be kept for a period of 5 years from the cessation of the licence. Consequently, I can find no record of an operators licence in the name of W D Brown Haulage, or any other operator for the period mentioned.

I can however confirm that Hale and Co (Drybrook) Ltd have a current operating centre operate with the postcode GL17 9JW. I am not able to confirm purely from a postcode whether the land/premises currently being used as an operating centre relate to the same parcel of land/buildings to which you refer.

If you have any queries about the information you have received, please contact me, in writing and I will be happy to assist you. My contact details are given at the head of this letter.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **E0000732**.

Yours sincerely

VOSA Information Access