



Vehicle & Operator Services Agency

**From: Information Access**  
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Information Access Team  
Berkeley House  
Croydon Street  
BRISTOL  
BS5 0DA

Our ref: **F00001058**

Tel: 0117 954 2566  
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Date: 31 December 2007

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Dear

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your e-mail of 30 November 2007 and the subsequent acknowledgement of 4 December 2007, concerning your request for information.

You asked if it is possible to provide details of the numbers of MOT failures due to damaged/broken front suspension springs.

Having checked our records for MOT failure rates for front suspension springs, it would appear that there are no records available for this category of failure in relation to vehicles other than Class 1 and 2 motorcycles.

If you have any queries about the information you have received please contact us, quoting reference **F00001058**, and we will be happy to assist you.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

Yours sincerely

VOSA Information Access

*An executive agency of the*  
*Department for*  
**Transport**

 *Saving lives, safer roads, cutting crime, protecting the environment*