



Vehicle & Operator Services Agency

From: Information Access
inform@vosa.gov.uk

Information Access Team
Berkeley House
Croydon Street
BRISTOL
BS5 0DA

Our ref: **F0001066**

Tel: 0117 954 2545
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Date: 12th December 2007

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 11th December 2007 requesting information on the operating centre at South Staffs Freight, Lynn Lane, Shenstone, Staffordshire WS14 0ED.

Details of all operators based at this site are available on our website, and can be found by clicking on the following link, and filling in the necessary information http://www.tan.gov.uk/tanen/VOSA_AnonymousOperatorSearch_New.asp. Some of the licences which are shown at this site are no longer valid. These are those shown as "REVOKED" (action taken by the Traffic Commissioner) "CNS" (continuation not sought – this is where the operator did not pay the annual renewal fee) and "SURRENDERED" (self explanatory).

All other information you have requested is available in our publication "Goods Vehicle Operators Licencing – A guide to making objections and complaints which can be found by clicking on the following link <http://www.vosa.gov.uk/vosacorp/repository/GV74B.pdf>.

If you have any queries about this letter, please contact us, quoting reference **F0001066**.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access

An executive agency of the
Department for
Transport