



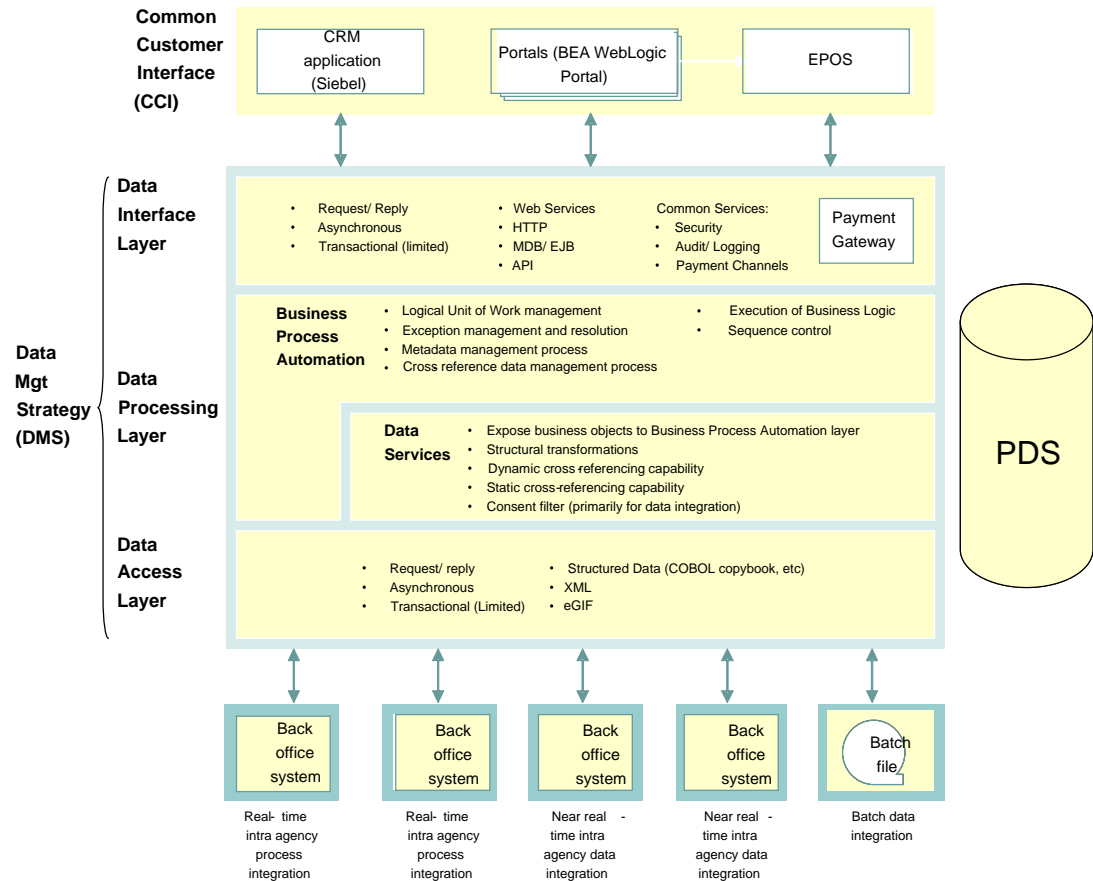
In-line and in-step with DVO ICT Strategy

Common multi-tier “design pattern” to building applications

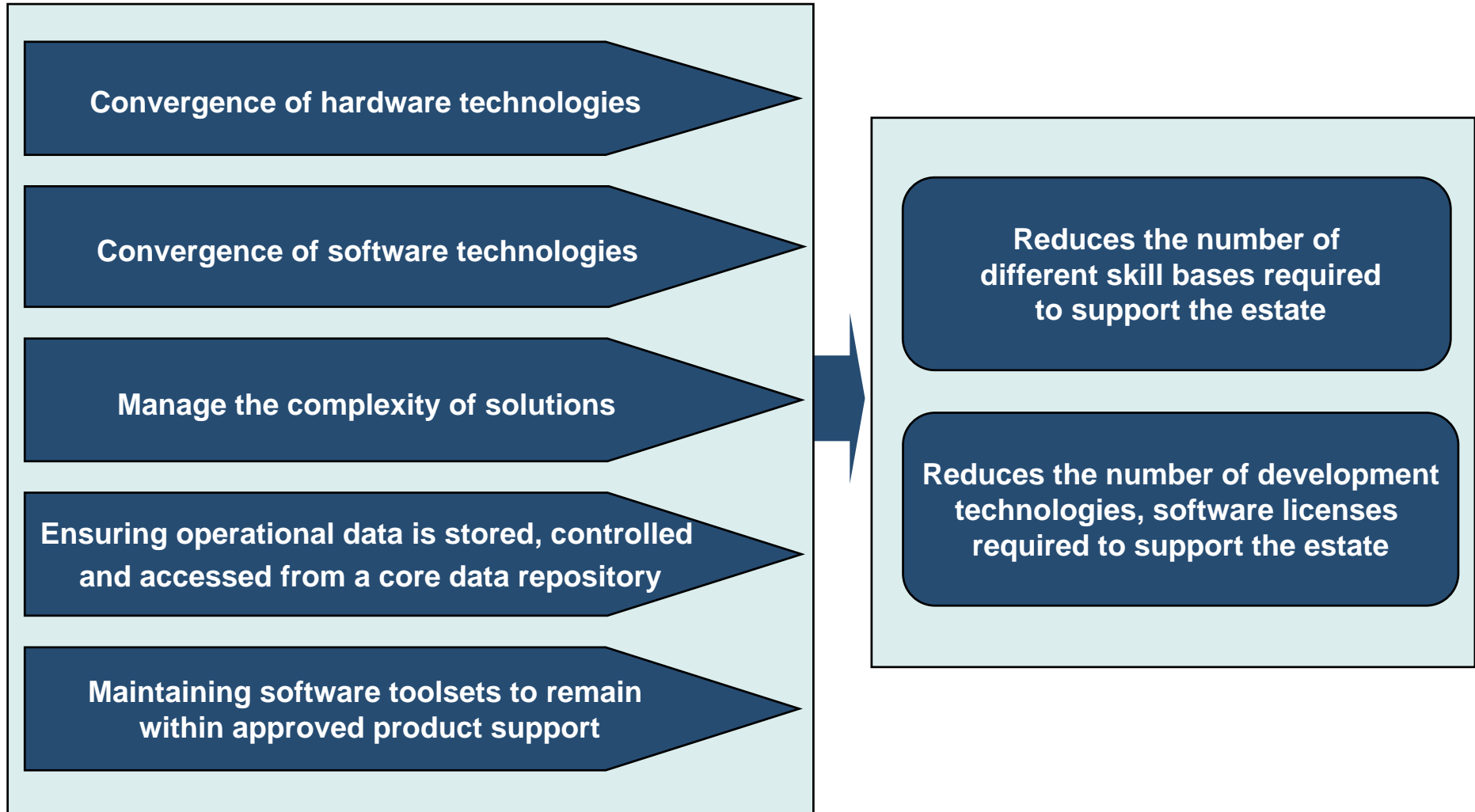
- Common Customer Interface (Portal, Call Centre, IVR/Telephony)
- Data Management Services (common service components)
- Common standard business processes (“Better Customer Services”)
- Common Electronic Document Records Management system (under review)

Common products and standards

- J2EE framework for application development – common service components
- BEA Weblogic technology for application server, process automation and portals
- Siebel for call centre support
- Stellent for content management
- Continued use of MS Office
- No single ERP package (Oracle, SAP, Peoplesoft)
- Government Gateway Services
- GSI-2



Key Principles - Technical





Key Principles – Architecture

Infrastructure	Applications, Software & Data
<ul style="list-style-type: none"> • Consolidate on 1 data centre, remove broom cupboards • Scalable, faster operational systems, HP-UX Super dome, Oracle RDBMS • Greater bandwidth to sites, ability to grow/flex for new uses, MPLS WAN • Inter-Agency Network for email/internet access, Energis MPLS GSI2 • Scalable data repository, Central Storage Area Network (SAN) • Standard, central controlled applications, Citrix Meta Frame Farm • Reduced set of PC builds, 1 or 2 per laptop & desktop • Foundation for identity management (Single sign on), Microsoft Active Directory 	<ul style="list-style-type: none"> • Move from client server to multi-tier • Move to J2EE on server-side • Move to .NET for mobile client support • E-GIF <ul style="list-style-type: none"> • Use of browser as client interface • Use XML for data integration • Use WWW and Internet standards • COOL:GEN – minor changes only • Lotus Notes – minor changes only • VB/ASP development – non-strategic • Standard Office Toolset, Windows 2000, Office XP, Lotus Notes standard • Enterprise Mgt, CA Unicentre Asset Mgt, Anti Virus, Server Monitoring and Scheduling • Faster, scalable management information platform, Oracle Data Warehouse