



Vehicle & Operator Services Agency

From: **Information Access**
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BY EMAIL

Our Ref: **F0001538**

Date: 26th November 2008

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 5th November 2008 in which you asked several questions relating to the MOT scheme.

I have attached a spreadsheet to the covering e-mail, which should answer all the points you have raised. However, please be aware that the bulk of the information (all apart from new application information) is on a financial year basis (April to March), being the way in which the data is stored.

If you have any queries about this letter, please contact me. Please remember to quote the reference number **F0001538** in any future communications.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access