



Vehicle & Operator Services Agency

From: **Information Access**  
**inform@vosa.gov.uk**

Information Access Team  
Berkeley House  
Croydon Street  
Bristol  
BS5 0DA

BY E-MAIL

Tel: 0300 123 9000  
Fax: 0117 954 2546

Our Ref: **F0001542**

Date: 28<sup>th</sup> November 2008

Dear

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your e-mail of 10<sup>th</sup> November 2008 requesting information.

You requested the following information:

Final MOT pass rates for Swynnerton and Wolverhampton test stations by month for 2008 as percentages.

In response to the above, please see the attached spreadsheet which summarises the information held on our records. Please note that these figures reflect final MOT Pass Rates for Wolverhampton and Swynnerton Testing Stations for HGVs only. Only First, Annuals and some Prohibition tests were used - these are the same criteria used for VOSAs Pass rates. Wolverhampton was closed for the 1st part of the year for refurbishment. The spreadsheet also gives a breakdown of defect items found at the MOT test, which shows the variance in the condition of vehicles presented for testing at the two stations.

If you have any queries about this letter, please contact us, quoting reference **F0001542**.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,

BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

Yours sincerely

VOSA Information Access