



Vehicle & Operator Services Agency

From: **Information Access**
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Our Ref: **F0001725**

Dear

Date: 31st March 2009

FREEDOM OF INFORMATION ACT 2000

I refer to your request dated 3rd March 2009 for information relating to MOT volumes /data for 2008.

In response to your request, please find attached a spreadsheet containing the information requested, with the exception of that requested at point 3. This has been more problematic. I can confirm that the biggest three companies (in order) are Kwik Fit (GB) Ltd, Nationwide Autocentres Ltd and Arnold Clark Automobiles Ltd. The throughput for these companies during 2008 (in the same order) are as follows:-

Kwik Fit	-	336,311
Nationwide	-	120,488
Arnold Clark	-	134,275

However, I must point out that these figures cannot be regarded as a true and accurate figure because they do not allow for business units which may have been added during the year, and therefore carry across tests carried out under the original AE. Conversely should any of these three companies "sold off" any of their outlets in say December 2008, the data for the whole year would have transferred to the new AE.

If you are unhappy with the information supplied, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **F0001725**.

Yours sincerely

VOSA Information Access