



Vehicle & Operator Services Agency

From: Information Access
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Information Access Team
Room BA1
Berkeley Annex
Croydon Street
Bristol
BS5 ODA

Tel: 0300 123 9000
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Our Ref: **F0002204**

Date: 9th November 2009

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your correspondence of 12th November 2009 requesting information, which we have dealt with under the terms of the Freedom of Information Act 2000.

You asked for the number of MOT passes and fails recorded for the last three years for;

1. all Volkswagen's, broken-down by model,
2. all Volkswagen's, broken-down by Class IV and Class VII tests

Please refer the two spreadsheets attached to the corresponding email.

You also asked for, "any other "top line statistics" that are published online."

Each year VOSA produce an "Effectiveness Report" which can be found on this link;
<http://www.dft.gov.uk/vosa/publications/corporatereports/corporatereports.htm>.

If you have any queries about this letter, please contact us, quoting reference **F0002204**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 ODA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access