



Vehicle & Operator Services Agency

From: **Information Access**  
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Our Ref: **F0002560**

Date: 14<sup>th</sup> April 2010

Dear

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your e-mail of 29<sup>th</sup> March 2010 requesting information, which we have dealt with under the terms of the Freedom of Information Act 2000.

You asked how many staff notified VOSA in 2009 that they were resigning, of these staff how many received an exit survey and of these, how many were completed by exiting staff.

I can confirm that during this period there were 42 resignations, all who notified the Agency. They were all sent an exit survey, but no completed surveys were returned.

If you have any queries about this letter, please contact us, quoting reference **F0002560**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

Yours sincerely

VOSA Information Access