



Vehicle & Operator Services Agency

From: Information Access
inform@vosa.gov.uk

Information Access Team
Room BA1
Berkeley Annex
Croydon Street
Bristol
BS5 ODA

Tel: 0300 123 9000
Fax: 0117 954 2546

Our Ref: **F0002564**

Date: 12th April 2010

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 26 March 2010 requesting information, which we have dealt with under the terms of the Freedom of Information Act 2000.

You asked to be supplied with a copy of your policy on the use of VOSA's disclosure log, any procedures VOSA uses in conjunction with that log and any statistics to show how this policy is being complied with.

You will be aware from VOSA's website that the following wording is used;

The following sections provide links to information released by VOSA in response to Freedom of Information (FOI) requests. Whilst the information contained within this list of disclosures has been released under the terms of the Freedom of Information Act, its use is still subject to Crown Copyright. Please see the terms and conditions on this website about Crown Copyright.

The terms and conditions can be found using the following url

<http://www.vosa.gov.uk/vosa/termsandconditions/termsandconditions.htm>

VOSA has no statistics available in respect of compliance with these requirements.

If you have any queries about this letter, please contact us, quoting reference **F0002564**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,

Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access