



Vehicle & Operator Services Agency

From: **Press@vosa.gov.uk**

Information Access Team
Berkeley House
Croydon Street
Bristol
BS5 0DA

Tel: 0117 954 2545
Fax: 0117 954 2546

Our Ref: **F0002620**

Date: 10th May 2010

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 27th April 2010, in which you asked all the information held by VOSA that fully explains the reasons for and thinking behind, altering the current risk bands for roadworthiness and traffic enforcement in the Operator Compliance Risk Score scheme (OCRS).

You asked for this to include emails, memos, studies, reports, annexes, hand written letters and notes, and minutes of meetings between VOSA Staff and other agencies and parties involved in making and advising upon the changes.

You also stated that the information would also show how VOSA considered what the impact of changing the band of an operator is in will affect their haulage business and how the government agency intends to resolve problems that may arise between the operator and VOSA as a result.

You stated that you would like the information supplied to span the period in which the OCRS scheme has been live until the present day.

VOSA is aware that a large quantity of information in respect of the changes to the OCRS scheme has already been provided to you by it's Press Office over recent weeks, however for ease of response I have included that information as it does answer some of the points made in your request.

I have attached a spreadsheet to the covering e-mail which gives the requested information. Tab 1 (Current Ranks) gives the number of operators in each current grouping. Tab 2 (Current Banding) gives the number of operators in each band. Tab 3 (Proposed Changes) gives the number of operators which will fall in to each category when the changes are implemented.

These figures will change daily, and the attached tables therefore relates to the date on which they were produced ie 27th April 2010.

It is VOSA's opinion that these documents fully explain the changes already made and the proposed changes that are due to be made.

If you have any queries about this letter, please contact us, quoting reference **F0002620**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Press Office