



Vehicle & Operator Services Agency

From: Information Access
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Our Ref: **F0002688**

Date: 17th June 2010

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your correspondence of 5th June 2010 requesting information relating to Operating Centers based at Herne Place, London, SE24 0EN. We have dealt with this under the terms of the Freedom of Information Act 2000.

You asked for the following information relating to any Operating Centers (O.C's) based at Herne Place, London, SE24 0EN;

- 1) Any information VOSA hold on the plans of the O.C's, detailing the boundaries and ownership of the area and surrounding residential homes.
- 2) A list of all Environmental restrictions set by VOSA on the O.C's. This information should include any restrictions of the operating hours, weight of lorries both unloaded and loaded and age of lorries MOT and upkeep.
- 3a) Details of whether any of the operators using these O.C's have had a review of their operator licence undertaken due to residential complaints. This is also to include any complaints received by any of these operators when operating under a different licence/name.
- 3b) Details of any driving licence restrictions imposed on any of the drivers of these operators .
- 3c) Details of any of these operators which have had their licence subject to a vehicle Curtailment or Revocation of licence.
- 4) Details of any record of HGV lorries using this O.C without an operators licence.

VOSA holds records of three operators currently operating from Herne Place, London, SE24 0EN. These are;

- OK0217286: Harry Clark - 35-37 Herne Place, Herne Hill, London, SE24 0EN.
- OK0211334: George Stanley Ennor - 35-37 Herne Place, Herne Hill, London, SE24 0EN
- OK1010662: Rangescope – 41-43 Herne Place, Herne Hill, London, SE24 0EN

For ease of understanding I shall respond to your questions for each operator separately.

OK0217286: Harry Clark

- 1) I can confirm that VOSA does not hold any plan of this operating centre. Plans of O.C's are only submitted to VOSA when Statutory Objections or Representations are made against the application for, or review of, the environmental suitability of an Operating Centre. No Objections or Representations were made against this operator's application to use this operating centre.
- 2) As no Objections or Representations were made against this operator's application for use of this Operating Centre, no Environmental Restrictions were imposed against this operator.
- 3a) VOSA holds no record of any complaints received against this operator. Review consideration on 30th June 2011.
- 3b) I can confirm that VOSA does not hold this information. Details of any restrictions imposed on a driving licence will be held by the DVLA not VOSA.
- 3c) VOSA holds no record of this operator's licence being Curtailed or Revoked.
- 4) VOSA holds no record of this operator using a vehicle over a gross weight of 3.5 tonnes for commercial use without an operators licence.

OK0211334: George Stanley Ennor

- 1) I can confirm that VOSA does not hold any plan of this operating centre. Plans of O.C's are only submitted to VOSA when Statutory Objections or Representations are made against the application for, or review of, the environmental suitability of an Operating Centre. No Objections or Representations were made against this operator's application and continuation of use of this operating centre.
- 2) As no Objections or Representations were made against this operator's application and continuation for use of this Operating Centre, no Environmental Restrictions were imposed against this operator.
- 3a) VOSA holds no record of any previous complaints received against this operator resulting in a review of its licence. However, I can confirm that recent complaints, made by you, have been received. Should it be decided to conduct a review of the suitability of this operating centre, you will be contacted to confirm that the issues raised in your letters are still of concern. This licence is next due for Review consideration on 31st December 2011.

- 3b) VOSA does not hold this information. Details of any restrictions imposed on a driving licence will be held by the DVLA not VOSA.
- 3c) VOSA holds no record of this operator's licence having its authorised number of vehicles Curtailed (for a period of time) or have its licence Revoked.
- 4) VOSA holds no record of this operator using a vehicle over a gross weight of 3.5 tonnes for commercial use without an operators licence.

OK1010662: Rangescope

- 1) VOSA does not hold any plan of this operating centre. Plans of O.C's are only submitted to VOSA when Statutory Objections or Representations are made against the application for, or review of, the environmental suitability of an Operating Centre. No Objections or Representations were made against this operator's application to use this operating centre.
- 2) As no Objections or Representations were made against this operator's application for use of this Operating Centre, no Environmental Restrictions were imposed against this operator.
- 3a) VOSA holds no record of any previous complaints received against this operator resulting in a review of its licence. However, I can confirm that recent complaints, made by you, have been received. Should it be decided to conduct a review of the suitability of this operating centre, you will be contacted to confirm that the issues raised in your letters are still of concern. This licence is next due for Review consideration on 4th October 2012.
- 3b) VOSA does not hold this information. Details of any restrictions imposed on a driving licence will be held by the DVLA.
- 3c) Following a Public Inquiry on 26th September 2006 (which was advertised in Applications and Decisions (A&D) No 3705 for the South East and Metropolitan Traffic (SEMTA), published on 3rd August 2006) the number of vehicles that this operator was authorised to operate was Curtailed (from 2 vehicles) to 1 vehicle with effect from 00.01 on Monday 2nd October until 23.59 on Sunday 8th October 2006. Details of this curtailment were published in A&D 3710 on 12th October 2006. These publications are available on our website by clicking here <http://www.dft.gov.uk/vosa/publications/applicationsanddecisions/ad-southeastmetropolitantrafficarea/ad-southeastmetropolitantrafficarea2006.htm>
- 4) VOSA holds no record of this operator using a vehicle over a gross weight of 3.5 tonnes for commercial use without an operators licence within the last 5 years.

If you have any queries about this letter, please contact us, quoting reference **F0002688**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access