

Dear *****

I am writing in reply to your request for information, received by our Enquiry Unit on 27 October.

The MoT computer system does not hold information about vehicle owners/keepers. The only data held relates to the vehicle being tested and the MOT testing station.

The following information is recorded during an MOT test at a 'computerised' MOT testing station;

- vehicle registration mark
- make, model and colour of the vehicle
- odometer (mileage) reading at the time of the test
- whether the vehicle passed the test
- date of pass and expiry date
- telephone and identification number of the testing station
- reason for failing the MOT test (if applicable)
- any advisory items (if applicable); these are not failures but are items that, in the view of the tester, will need checking in the near future
- subsequent pass record if the vehicle initially failed its MOT

The information will not be overwritten by a new test record. Details of earlier tests (since the introduction of MoT computerisation) will be retained on the vehicle's computerised MOT test history.

Computerised test information is held on a secure central database which cannot be accessed by members of the public or insurance companies. However, those with a legitimate interest in a vehicle can access its computerised test history via www.motinfo.gov.uk or by calling **0870 33 00 444**. To obtain this information, the applicant will need to know;

- the vehicle's registration mark from the number plate
- AND
- EITHER the test number from the new style MoT certificate
- OR the document reference number from the vehicle's registration certificate (the V5 or V5C issued by DVLA)

If a potential buyer or insurance company has this information they will be able to access the vehicle test history in the same way.

If the vehicle is sold, the new owner will be able to access the complete vehicle test history since the introduction of computerised MoT testing, including details of tests carried out in the period before they purchased the vehicle.

Complaints

I hope we have answered your request satisfactorily. However, if you are unhappy with the way your request has been handled, or with the information provided, you may ask for an internal review. To request an internal review, please write to: ***** giving the reasons for your dissatisfaction.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:
The Information Commissioner's Office
Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact me, quoting reference **F000226**.

Yours sincerely
