



Vehicle & Operator Services Agency

From: XXXXXXXXX

Berkeley House  
Croydon Street  
Bristol  
BS5 0DA

XXXXXXXXXX

Date: 21 December 2005  
Our Ref:

Dear XXXXXXXXX

I am writing in reply to your request for information regarding VOSA's IT security arrangements and expenditure.

The answers to most of your questions are provided as a separate attachment.

The answers to questions 3 and 7 have been withheld. Sections 36 (2) (c) and 43 (2) of the Freedom of Information Act 2000 grant exemption from its provisions where the release of the information is likely to prejudice the effective conduct of public affairs or the commercial interests of any person (including the public authority holding the information) respectively. In making this decision, we have had to consider the public interest in each case.

### **Complaints**

If you are unhappy with our decision, you may ask for an internal review. Details, including a contact address, are included on the separate attachment outlining our complaints procedures. Please quote reference **F000242** in any communications.

Yours sincerely

XXXXXXXXXX